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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Daniel H. Abelow  
Serial No. : 09/370,663  
Filed : August 6, 1999  
Title : CUSTOMER-BASED PRODUCT DESIGN MODULE

Art Unit : 2161  
Examiner : T. Dixon

**BOX RCE**

Commissioner for Patents  
Washington, D.C. 20231

**RECEIVED**

APR 05 2002

RESPONSE TO ACTION DATED MARCH 12, 2002

Please amend claims 48-63 and 71-83 as indicated below.

**Technology Center 2100**

48. (Twice amended) A system comprising  
units of a commodity that are used by respective users in different locations,  
a user interface which is part of each of the units of the commodity and provides a  
medium for two-way local interaction between one of the users and the corresponding unit of the  
commodity for generating information about the commodity,  
a communication element that is associated with each of the units of the  
commodity and carries results of the two-way local interaction from each of the units of the  
commodity to a central location, and  
software that manages the interactions of the users in different locations and  
collection of the results of the interactions at the central location.

49. (Reiterated) The system of claim 48 in which the user interface is electronically  
triggered based on user behaviors to generate two-way interactions with each of the users, each  
of the interactions relating to a corresponding specific one of the behaviors.

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